

REGULATIONS

GENERAL TERMS AND CONDITIONS

The Religious Hospitality House is open to everyone: women and men of any age and socio-cultural state, laical and religious, individuals and groups, believers and non-believers which are open-minded, open to dialogue and down to earth; at the end of their journey or still on their way, longing communication, attracted by the place's peace and quietness and its warm welcome; or any person responding to ideals of Christian and religious life, willing to overcome potential obstacles of group life.

Rooms must be booked over email, clearly stating scheduled days of arrival and departure, along with any additional request. We will confirm our acceptance of your reservation by sending you an email in response.

Rooms are available from 12 PM on the arrival date and must be vacated by 10 AM on the day of departure.

Upon request, luggage may be deposited in a designated room, although the management will not be liable for any loss or damage.

On the day of arrival, guests must set a time for check-in with our agents, either via email or by phone (call, text or Whatsapp message to +393669061492). Upon check-in, guests will be asked to provide proof of identity, which will be needed for registration to the Police. Also, by booking and staying with us, you are agreeing to the following Terms and Conditions, which form a contract between us. Full payment is required upon arrival. However, it is possible to agree on a different day or time with our agents for both check-in and payment.

Reception and helpline operate Monday through Friday from 9 am to 12.30 pm and from 2 pm to 5 pm. For any further information, request or need, guests can call **Sara** at +393669061492.

If you need parking, our agents must be informed at the time of reservation. The Religious Hospitality House has two entries: one for pedestrians (Piazza Vittorio Veneto, 1) and one for cars (Corso Michele Coppino, 43).

Learn about our privacy policy at this link:

<https://www.seminarioalba.it/en/privacy.php>

DURING YOUR STAY

THE HOUSE'S EXPECTATIONS OF YOU (AND YOUR GROUP)

Guests are asked to pay the utmost respect to the House's decency, to its purpose and to the preservation of its property and, in any case, guests' behavior should be adequate to the religious context hosting them.

Guests will be liable for any damage or malfunction they may cause, especially to the rooms' furnishings.

Management will not be liable for any valuable items left unattended in the rooms and in any other part of the premises.

Guests are requested not to make any noise or sound which could be of bother to others, especially during night hours.

Guests are not allowed to have visitors in their rooms, without previous consent by management.

Inside the facility, it is also forbidden to smoke, introduce pets and use burners, stoves, kettles, flatirons or any other potentially harmful tool.

Radio and CD players must be kept in low volume, especially after 10 pm.

Any complaint will have to be forwarded in writing to Management, which oversees the House's proper running.

Parking is reserved to guests' cars. Other cars are not allowed.

Bicycles may be left on the property, although the Management will not be liable for any loss or damage.

Pursuant to Law No 3, art. 51 of 16th November 2003, smoking is not allowed in the enclosed spaces of the Seminary. Guests are allowed to smoke under the open arcade at the ground floor in the approved smoking area.